



At a glance 2020–2021

State Head Injury Unit

Providing rehabilitation services to clients state-wide

- 387 admissions for 2020–2021
 - 29% northern suburbs
 - 28% southern suburbs
 - 26% eastern suburbs
 - 17% country
- 762 clients received services.



Providing services to clients with diverse diagnoses

- 31% Traumatic brain injury
- 28% Stroke
- 27% Concussion
- 9% Tumour
- 3% Other/hypoxia/encephalopathy
- 2% Infection/abscess/cyst



Teamwork

Going the Extra Mile NMHS GEM Chief Executive Award finalist: Team SHIU

Innovation

- Senior physiotherapist, Erika Lori, invited speaker at inaugural Inspire conference
- *Improving access to acquired brain injury (ABI) rehabilitation services for Aboriginal clients*, presented at Inspire conference
- SHIU service and concussion websites now live, providing resources for health professionals and clients post-ABI

Partnering with stakeholders

- Continuing partnerships with Aboriginal Health and Synapse to improve access to services and culturally appropriate resources for Aboriginal clients
- Partnering with NDIS to improve discharge planning where long-term support required

Case coordinator care

- 92% of clients contacted within one week of admission
- 100% of clients admitted within 14 days following recent concussion



Consumer education

- 231 participants (clients and/or family/carer) attended an understanding ABI seminar
- 107 support workers attended the bi-annual ABI training day



Communicating for safety

95% of clients were provided a summary of their goals and outcomes within one week of discharge



Client satisfaction

93% of clients surveyed would recommend the service to others in a similar situation

