



# Education Framework

Education is a core Residential Care Line function and is aimed at improving resident’s quality-of-life through upskilling and empowering staff working in Residential Aged Care. Residential Care Line provides 3 styles of education outlined below.

Education style	Criteria	Topics Include	Requirements	Outcome
Bedside	Relates to clinical need of an individual resident	<ul style="list-style-type: none"> <li>Wound care/advice</li> <li>Chronic complex health care, clinical deterioration and treatment plans</li> <li>Complex bladder problems, SPC/IDC</li> <li>Other specialised individual clinical needs</li> <li>Trial of voids/bladder scans</li> <li>Complex PEG tubes</li> <li>Bowel management</li> </ul>	<ol style="list-style-type: none"> <li>Resident</li> <li>Clinical problem/ topic</li> <li>Goal of Care</li> <li>Staff to be included</li> </ol>	<ul style="list-style-type: none"> <li>Resident and RACF Goal-of-Care met</li> <li>RCL Goal-of-Care met</li> <li>Number of staff educated</li> <li>Staff satisfaction</li> </ul>
RACF sites or organisations	Relates to clinical need of one or more residents at a RACF or organisation	<ul style="list-style-type: none"> <li>As per bedside</li> <li>Scope of nursing practice</li> <li>Combination of clinical problems</li> <li>Falls management</li> <li>Behaviours</li> </ul>	<ol style="list-style-type: none"> <li>Resident/s</li> <li>Clinical problem/topic</li> <li>Goal of Care</li> <li>Education objective/s</li> <li>Staff to be included (5-15)</li> <li>Case studies</li> <li>Handouts/resources</li> </ol>	<ul style="list-style-type: none"> <li>Resident and RACF Goal-of-Care met</li> <li>Number of attendees</li> <li>Pre- and post-education evaluation (time dependant)</li> <li>Identify champion/ resource link at RACF</li> </ul>
Education forums	Designed education forums focused on topics directly related to emergency department avoidance	<ul style="list-style-type: none"> <li>Falls</li> <li>Conditions increase the risk of falling</li> <li>Recognising deteriorating resident and end-of-life</li> <li>Dementia/delirium/depression</li> <li>Wound management</li> <li>Chronic disease</li> </ul>	<ol style="list-style-type: none"> <li>Clinical focus</li> <li>Structured plan</li> <li>Expert/qualified presenters</li> <li>Presentation objectives</li> <li>Post-forum evaluation</li> </ol>	<ul style="list-style-type: none"> <li>Number of attendees</li> <li>Post-forum evaluation of each presentation</li> <li>Certificates (includes CPD hours)</li> </ul>