



# At a glance 2022–2023

Western Australian Tuberculosis Control Program (WATBCP) | Humanitarian Entrant Health Service (HEHS)

## Providing public health services

Centre of excellence for leprosy and tuberculosis (TB) management and refugee health care in Western Australia (WA)

## WATBCP

6,568 TB and leprosy screening, testing and treatment visits for adult and paediatric patients



## HEHS

529 holistic health checks were provided to people from refugee backgrounds who settle in WA

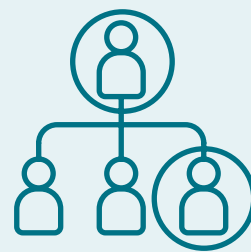


## Working in partnership with our patients

Interpreter services, Primary Health General Practitioners, Red Cross, Child and Adolescent Health Service, Perth Children's Hospital Refugee Health Service, Hospital laboratory services, and Pharmacy services

## TB contact tracing

98% of TB contact tracing is completed within four months of a TB notification



## Workforce

100% of our clinicians are registered and credentialed to provide appropriate care to our patients



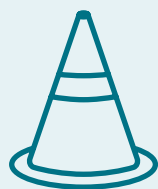
## TB treatment

98% of our TB patients successfully completed their treatment with support from our case management team



## Patient Safety

99.8% incident free service  
8 clinical incidents were reported and investigated to identify improvement



## Innovation

We use telehealth to improve access to care for regional patients  
We use genotyping to support the identification of TB outbreaks and assist with our contact tracing processes

## Immunisation

100% of our registered nurses are certified immunisation providers  
100% of our HEHS patients have an immunisation catchup plan developed and completed

## Consumer feedback

35 compliments were received from our patients or their family members  
No complaints were received

