



# North Metropolitan Health Service

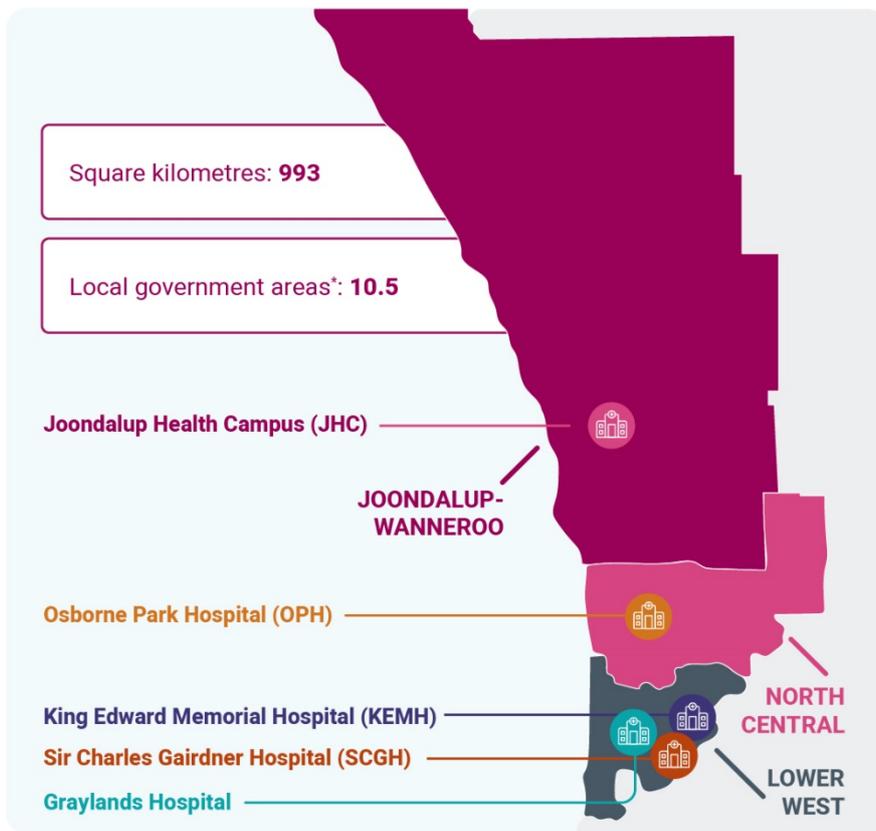
Since our establishment in 2016, NMHS has embraced best practice to deliver improved clinical outcomes in the face of rising challenges for all healthcare providers.

**With a budget of \$2.16 billion and 8,917 full-time equivalent (FTE) staff, we serve a population of 736,907 people (about 28% of Western Australia's total population) within a catchment area of almost 1,000 square kilometres.**

The population we serve is projected to increase by 17% between 2021 and 2031, and the number aged 65 years and older will increase by 41% over the same period.

NMHS provides a comprehensive range of adult specialist medical, surgical, mental health and obstetric services in WA, delivered across 3 tertiary hospitals and 2 secondary hospitals, all fully accredited.

NMHS oversees the provision of contracted public health care from Joondalup Health Campus operated under a public-private partnership. A range of statewide, highly specialised multidisciplinary services is offered from several NMHS hospital and clinic sites.



\* Cambridge, Claremont, Cottesloe, Joondalup, Mosman Park, Nedlands, Peppermint Grove, Subiaco, Wanneroo, Stirling (94%), and Vincent. Also Swan (15%), Perth (9.8%) and Bayswater (9%).

# Our goals

**Vision:** A trusted partner, delivering excellent health care for our people and our communities

**Mission:** To promote and improve the health of our people and our communities

**Strategic plan:** One team, many dreams: One integrated NMHS.

- Enabling healthy communities
- People-centred care
- Integration and connection
- Innovation and adaptive models of care
- Trusted, engaged and capable people
- Sustainable and reliable

## Values



Care



Respect



Innovation



Teamwork



Integrity

# Our hospital network

## Sir Charles Gairdner Hospital (SCGH)

The tertiary-quaternary campus for the group, SCGH provides clinical services to adults, including trauma, emergency and critical care, orthopaedics, general medicine, general surgery and cardiac care. Tertiary and quaternary care require highly specialised equipment and expertise. A single provider is the best model for some services such as liver transplantation.

SCGH opened in 1958. The hospital treated 177,436 patients and provided 443,454 outpatient appointments this year.

Sir Charles Gairdner Hospital (SCGH)



## Osborne Park Hospital (OPH)

Established in 1962, OPH is the other integral part of the group. As a specialist hospital, OPH staff focus on the provision of aged care and rehabilitation services; elective surgery; gastroenterology and urology same-day surgical activity; obstetrics and gynaecology. With a busy medical imaging (radiology) department, OPH serves as the lower acuity site for the group.

OPH treated 15,753 patients, and provided 87,842 outpatient appointments this year.

## Women and Newborn Health Service (WNHS)

WNHS provides clinical care to women and families. It comprises King Edward Memorial Hospital, the Maternity Unit at Osborne Park Hospital and other specialist health services. The Women and Newborn Services at Osborne Park Hospital merged with WNHS in 2020 and the new service became part of the overall Women and Newborn Health Service.

The merging of the two services created a synergy for women's healthcare options, encouraging greater opportunity for cross-site communication and collaboration. The new service is an additional pregnancy care option for women, all governed by WNHS.

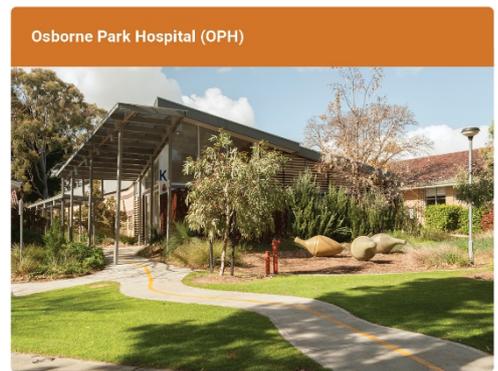
Established in 1916, KEMH is the State's largest maternity hospital and the only referral centre for complex, high acuity pregnancies in WA. WNHS employs 1,277 FTE who provide care for more than 45,005 gynaecological occasions of service per year. There were 6,551 births at King Edward Memorial Hospital last year, with 60% of women needing high acuity care. The Maternity Unit at Osborne Park Hospital delivered 1,437 babies in 2020/21.

## Mental Health, Public Health and Dental Services

Our Mental Health directorate provides youth, adult, older adult, forensic and statewide mental health services in a variety of settings that include inpatient services, community mental health centres, day therapy, outreach and in people's homes.

Facilities include:

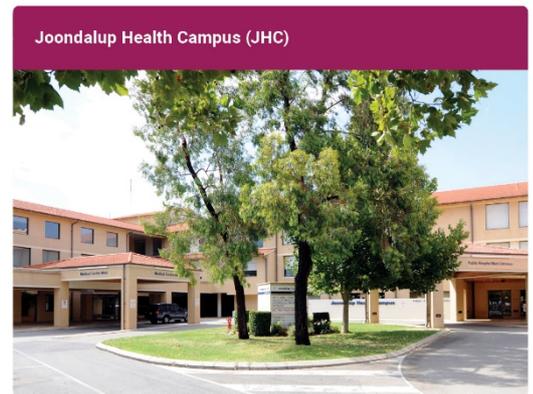
- Graylands Hospital (121 beds)
- Sir Charles Gairdner Hospital Mental Health Service (38 beds)
- Selby Lodge and Osborne Lodge (58 beds)
- State Forensic Mental Health Service – Frankland Centre (30 beds)
- Hospital in the Home (HITH) (48 virtual beds).



## Joondalup Health Campus (JHC)

We provide comprehensive services to public patients at the JHC through a public–private partnership with Ramsay Health Care. JHC is one of WA’s largest hospitals, serving more than 73,000 inpatients annually. It offers a range of medical and surgical services including critical care, interventional cardiology, maternity, neonatal and paediatric services, aged care and rehabilitation.

In 2020/21, the JHC emergency department responded to over 107,000 presentations with a dedicated paediatric area and a 10-bed mental health observation area within the ED. The JHC also contains a purpose-built Mental Health Unit that includes secure accommodation.



## Our Strategic Plan 2020 – 2025

Over the next 5 years we are focusing on 6 strategic priorities:



Enabling health communities – we will build healthy and engaged communities



Integration and connection – we will build strong connections and partnerships



Trusted, engaged and capable people – we will invest in our people and our culture



People-centred care – we will place our consumers’ and carers’ best interests and experience at the core of all we do



Innovation and adaptive models of care – we will use research, innovation and technology to improve outcomes



Sustainable and reliable – we will reduce harm, waste and unwarranted variation

