

Residential Care Line Outreach Service

Western Australia has a State-wide, nurse practitioner-led outreach service for residential aged care facilities (RACF)

The Residential Care Line Outreach Service (RCLOS) is led by nurse practitioners (NPs), advanced practice registered nurses with the experience, expertise and authority to diagnose and treat people of all ages with a variety of acute or chronic health conditions.

NPs have completed additional university study at Master's level and are the most senior and independent clinical nurses in our healthcare system.

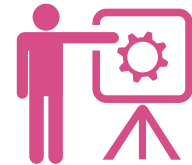
The RCL Outreach Service provides three key functions



**Clinical
consultation**



**Care
coordination**



**Education and
training**

Led by NPs, the service provides

- Expert aged care knowledge and skill
- Comprehensive timely assessment and care planning
- Resident advocacy and additional support for families

Early identification of any change in condition and the resulting escalation for advice are essential to achieve the best outcome for aged care residents.



Contact us
**Open 7 days,
8am to 6pm
Phone: 6457 3146**



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our website



What RCL nurse practitioners provide

Nurse practitioners are professionals offering expert clinical knowledge and skill in aged care, as well as supporting safe and timely care for older people.

Comprehensive, relevant and holistic health assessment

Timely considered use of diagnostic investigations

Diagnostic reasoning to formulate diagnosis and care plan

Planning, implementing and elevating integrated care that optimises outcomes

Acute clinical conditions

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Chronic disease management

Preventing, de-escalation and managing dementia triggers

Delirium

Complex care planning

Palliative care and end-of-life care

Chest infections

Pain management

Medication rationalisation and de-prescribing

Urinary tract infections

Constipation, pseudo-bowel obstruction

Falls management

Managing congestive cardiac failure and renal failure

Wound infections



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