



NMHS Board Communiqué

July 2024

This communiqué highlights key discussions and considerations of the NMHS Board meeting held on Friday, 5 July 2024 at Joondalup Health Campus in the Noongar Season of Makuru.



Makuru is the coldest and wettest time of the year, with rain, storms and long nights.

Board members present

Rebecca Strom, Board Chair
Assoc Prof Mathew Coleman
Angela Edwards
Renaë Farmer
Adj Assoc Prof Karen Gullick
Angela Komninos
Dr Ian Rogers

Approvals and endorsements

- NMHS / DoH Service Agreement 2024-25
- RiskCover Directors and Officers Liability Insurance 2024-25
- NMHS Strategic Plan 2024-27
- Board Annual Governance Attestation 2023-24

Events and achievements

- Launch of early evidence kits across the Western Australian mining industry by the Women and Newborn Health Service Sexual Assault Resource Centre

Visits and engagement

- Ward L0 Complex Care Unit
- Emergency Department

Welcome

We welcomed the new Acting Chief Executive, Mr Robert Pulsford.

Our Community and Our People: embedding our values

Reflections on consumer feedback, as they relate to NMHS's values, are a monthly focus for the Board. The stories offer valuable insights to help us understand the needs and concerns of our community and provide learning opportunities to improve and deliver excellent health care.

This month we heard about a consumer experience which highlighted the importance of staffing levels and identified opportunities for improved practice. The Board reflected on the need to balance clinical governance requirements, empathy, and care.

Separately, the Board acknowledged positive feedback about person-centred care provided by the Emergency Department staff at Joondalup Hospital.

Presentations to the Board

The Board received a briefing from the Joondalup Health Campus (JHC) Chief Executive Officer.

The presentation provided the Board with an overview of complexities faced, as well as the priorities for JHC; which include strengthening internal and external stakeholder engagement and a focus on initiatives to improve patient flow and patient safety and quality outcomes.

The Board were updated on the future of Joondalup Health Campus, with the expansion of the public ward block, new Mental Health Unit as ongoing expansion for Joondalup Private Hospital.

Board Chair and Chief Executive update

Our updates and considerations focussed on review of current issues and reports.

Board Chair

Discussions and reflections included:

- Work being undertaken by the State Health Operations Centre (SHOC) in response to increased emergency department activity.
- NMHS annual operational budget estimates for 2024-25.
- May Health Service Performance Report






NMHS Board visit to Joondalup Health Campus
(L-R): Assoc Prof Mathew Coleman, Adj Assoc Prof Karen Gullick (Deputy Board Chair), Rebecca Strom (Board Chair), Renaud Mazy (Chief Executive Officer, JHC), Robert Pulsford (A/Chief Executive, NMHS), Dr Ian Rogers, Renae Farmer.



Rebecca Strom
BOARD CHAIR, NMHS

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 [Our Board and communiques](#)

 [Minister for Health's Statement of Expectations](#)

 [NMHS's Statement of Intent](#)

Next Board meeting

Friday, 2 August 2024
Graylands Campus
Mount Claremont

Chief Executive

This month's report included updates on:

- Enactment of the NMHS Demand Escalation Framework, which comprises a range of initiatives to improve patient flow.
- Activity and performance, including initiatives to address continuing high demand for Emergency Department, outpatient and renal dialysis services.
- Engagement activities with local, State, and national representatives as well as sites and services
- Highlights, risks, and areas of focus from each of the operational areas.

Board Committee updates

The minutes and a summary from each of our Board Committee meetings were provided by the respective Chairs.

Audit and Risk Committee

No meeting held in June.

Finance Committee

The Committee received a presentation from Sir Charles Gairdner Osborne Park Health Care Group (SCGOPHCG) about its performance and activity, as well as an update on progress of the NMHS Business Improvement Strategy initiatives from the Executive Director Consumer Experience and Clinical Excellence.

The Committee considered reports on performance, activity, budget and staffing trends, including strategies to ensure financial sustainability. In addition, the status of priority procurements and contracts, and major capital works across the NMHS were reviewed.

People, Engagement and Culture Committee

The focus of the meeting was Culture and Engagement and included a briefing by the Area Director of Clinical Services on the Junior Medical Officer Manifesto, which has been highly successful in improving workplace conditions for junior medical staff, such that the NMHS has been recognised as an employer of choice for two years in a row.

The Committee also received a progress update on initiatives to make NMHS the Best Place to Work.

Reports about work health and safety compliance, industrial matters, the status of strategic risks were also reviewed.

Safety, Quality and Consumer Engagement Committee

The Committee heard from the Youth Detention Neurodevelopmental and Mental Health Service Project team, which supports vulnerable youths in detention.

The Committee discussed several continuous improvement initiatives, which use predictive analytics to drive better health outcomes for patients.

The monthly consumer experience, safety and quality performance and trends, with focus on activities to improve patient safety, were also reviewed.